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Job description

**CORE (Community Outreach, Recovery and Engagement) Worker**

Main purpose of the post

The aim of this service is to support people in the community setting who are experiencing serious mental illness and, who cannot currently access statutory services or are transitioning between statutory and community support.

Key duties

**The role will appeal to those who:**

* Have experience of working with adults in a health, social care or any other relevant setting
* Have a good knowledge of services across the Bradford District & Craven commitment to excellence
* Have excellent communication skills and feel confident in supporting people in a clear, meaningful and non-judgemental way
* Are confident in recognising and responding to risk and safeguarding concerns
* Have an ability to take initiative and be proactive in solutions
* Have good organisational, financial and IT skills
* Willingness to travel (Full UK driving licence & have access to a car)

**General duties**

* Foster and maintain strong relationships with stakeholders, both internal and external, representing the organisation and facilitating effective communication channels
* Participate in supervision, training, team meetings and company days and complete training related to the role
* Be familiar with and consistently work within and comply with all Mind in Bradford policies and procedures
* Consistently uphold the standards within the Mind in Bradford ‘Code of Conduct’ and ensure that it is followed at all times by staff, volunteers and clients.
* Take responsibility, with colleagues, for ensuring that all Health and Safety, Safeguarding, Information Gathering and Equality & Diversity requirements are met and all other Company policies complied with
* Ensure understanding of and compliance with all Mind in Bradford policies and procedures
* Work in alignment with the aims, objectives, and core values of Mind in Bradford
* Undertake any other reasonable duties or tasks deemed necessary by the senior leadership team

**Person specification**

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| **Criteria**  | **Essential**  | **Desirable**  |
| Experience | * Experience working with individuals with mental health challenges
* Experience working in a mental health setting
* Experience supporting individuals in a clear, concise, meaningful and non-judgmental way
 | * Experience of providing 1-1 support to clients for at least a year who face mental health challenges including complex cases.
* Experience of using an electronic recording system for client/patient details
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| Skills | * Excellent proven communication and organisational skills
* Ability to work as part of a team
* Ability to work alone and use own initiative
* Excellent IT Skills, including use of Microsoft Packages and online recording platforms.
* Risk assessment and management
 | * Skills providing support over the phone & F2F in the community
* Non-judgemental and supportive interpersonal skills
* Ability to manage own caseload effectively
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| Knowledge  | * Understanding of current inequalities faced by people with mental health issues
* Knowledge of other community organisations and charities in the area alongside inclusion/exclusion criteria.
* Understanding of confidentiality and data protection
* Understanding of how to maintain professional boundaries
 | * Understanding of safeguarding best practice
* General knowledge of mental health and wellbeing through lived experience
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| Attitude & personal attributes  | * Understanding of and commitment to equal opportunities and diversity.
* Commitment to providing person centred services.
* Understanding that mental health difficulties are a natural part of life.
* Understanding of and commitment to the Mind in Bradford values of Partnership, Inclusivity, Empowerment, Excellence and Responsibility.
* A non-judgmental attitude in relation to mental illness and its manifestation in behaviour
 | * Car driver with full UK driving licence and access to own transport
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