

Ethnically and Culturally Diverse Communities Programme Community Engagement Worker (Eastern European communities)

Post:	Community Engagement Worker (Eastern European communities)
Salary:	£12.48 - £14.36 per hour depending on experience
Location:	Bradford District and Craven Mind (BDC Mind) with requirement to travel within the Bradford District and Craven area- Hybrid working is available
Responsible to:	Service Manager for the ECDC Programme at Bradford District and Craven Mind

About us

Bradford District and Craven Mind is a registered charity with a clear purpose to promote positive mental wellbeing and empower and help people experiencing mental health challenges to manage and work towards recovery and fulfilment. We do this through:

- Building community and individual resilience for better mental wellbeing
- Providing early intervention advice and support
- Supporting people in crisis
- Empowering and helping people to recover and sustain improved wellbeing.

Everything we do at Bradford District and Craven Mind is underpinned by our Values, which you will see below.

The information contained in this job description is not exhaustive but will give you an outline of the role and the duties required, and help you understand the role more clearly

Our Values

- **Caring Always** - Be kind and compassionate. Listening to and valuing people.
- **Working Together** – Working together for a shared purpose. Working together to make the biggest positive difference.
- **Supporting Everyone** – Understanding, celebrating uniqueness and respecting all; reaching out, engaging and helping people feel safe.
- **Enabling All** – Making things possible. Giving hope and resources to make positive change.
- **Improving Continually** – Making the biggest positive difference. Listening and being creative to make the biggest positive difference.

Purpose of the post

We are looking for a Community Engagement Worker to help us in making mental health support more culturally responsive for **Eastern European communities**.

In this role, you will work closely with **Eastern European communities** to understand the challenges they face in accessing mental health services; and supporting the development of mental health services that meet the needs of Eastern European communities. Please note, this programme also supports other ethnically and culturally diverse communities.

The successful candidate will engage and support **Eastern European communities** to promote inclusion and create chances for people to connect. They will do this by attending community events, such as cultural and religious gatherings. The candidate will also collect feedback through surveys, focus groups, and social media. They will also attend and participate in various meetings to share ideas and insights.

Key duties

- Develop partnerships with grassroots organisations who are specialists in supporting Eastern European communities in offering cultural, religious, and/or spiritual support services.
- Make direct contact with Eastern European communities to raise awareness of mental health issues; while also seeking to address associated stigma.
- Facilitate the organisation of consultation events, forums and social events to enable people from Eastern European backgrounds to participate and make service providers aware of mental health challenges.
- Promote greater involvement from Eastern European communities in planning and developing mental health services.
- Support the creation of safe spaces, self-help groups, and initiatives led by individuals from these communities experiencing mental health challenges.
- Collaborate with other provider organisations to collect effective data and share information gathering methods.
- Raise awareness about available services and refer individuals in need of support.
- Assist in monitoring the impact and effectiveness of services developed for Eastern European communities.
- Detailed reporting and data collection to track progress, demonstrate impact, and inform service delivery and improvements.
- Attend team meetings and local events to build relationships with key stakeholders.
- Ensure that in all aspects of the role you embody the aims, objectives, and core values of Mind in Bradford.
- Champion the Bradford District and Craven Mind 'Code of Conduct' to ensure that it well communicated, understood and implemented at all times both by staff, volunteers and clients.
- Ensure that the relevant colleagues and a competent understanding of, and comply with, all Bradford District and Craven Mind policies and procedures.
- Take responsibility, with colleagues, for ensuring that all Health and Safety, Safeguarding, Information Governance and Equality & Diversity requirements are met and all other Company policies complied with.
- Undertake any other reasonable duties or tasks deemed necessary by the senior management team.

Person Specification

Bradford District and Craven Mind is committed to promoting mental health awareness, reducing stigma, and improving the quality of life for people with mental health challenges. We value diversity, inclusion and lived experiences when recruiting our staff and volunteers.

	Essential	Desirable
Qualifications	<ul style="list-style-type: none"> A-levels or a similar qualification in health, community work, or social care. 	<ul style="list-style-type: none"> Evidence of ongoing professional development Social/Youth work and or a mental health qualification and or community development
Experience	<ul style="list-style-type: none"> Experience of working with both adults and children and young people in a one to one and group setting. Experience in outreach to Eastern European communities, building relationships, and understanding cultural needs. 	<ul style="list-style-type: none"> Evidence of working with people who have or have had mental health challenges in a one to one and group setting. Experience working within the voluntary and/or health and social care sector
Skills and abilities	<ul style="list-style-type: none"> Good verbal and written communication skills Be proactive and act on own initiative, while also being a team player Ability to communicate in one or more Eastern European languages. Ability to work flexibly Wide range of IT skills and computer literacy, including Microsoft applications 	<ul style="list-style-type: none"> Project/programme management skills Risk assessment and safeguarding
Knowledge	<ul style="list-style-type: none"> An understanding of current issues faced by people within Eastern European communities affecting their mental health. An understanding of confidentiality and data protection. An understanding of intersectionality and how this impacts individuals. 	<ul style="list-style-type: none"> Good understanding and knowledge of statutory and VCS organisations in the local area that can support our people. An awareness of the range of services and resources for Eastern European communities.
Attitude and personal attributes	<ul style="list-style-type: none"> Inclusive and welcoming approach. Willing to adapt and learn. Understanding that mental health difficulties are a natural part of life. 	<ul style="list-style-type: none"> Car driver with full UK driving license and access to own transport.

	<ul style="list-style-type: none">• Understanding and passionate commitment to equity, diversity and inclusion.	
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